

# VISITOR CODE OF CONDUCT



#### Purpose

Northern BMX Club is committed to fostering a respectful, inclusive, and safe environment for all visitors, members, riders, officials, and volunteers. This Code of Conduct outlines the expectations for behavior and responsibilities of all visitors to ensure a positive and supportive experience while on club grounds or participating in club activities.

Northern BMX Club operates under and adheres to all relevant policies and procedures set forth by AusCycling, the National Sporting Organisation and governing body for BMX in Australia.

It is important to note that this club policy does not supersede any AusCycling policies. In the event of any conflicting information, AusCycling procedures will take precedence. This ensures that the club's practices consistently align with national standards and best practices for sports clubs.

#### WHO DOES THIS CODE APPLY TO?

This Code of Conduct applies to all visitors, including spectators, guests, and participants who are not registered members of Northern BMX Club, who are present on club grounds or participating in any club-related activities or events.

Northern BMX Club and it's members and participants in cycling are also required to adhere to the relevant policies and procedures of the governing body AusCycling and any other relevant authority.

### GENERAL CONDUCT EXPECTATIONS

- Treat all individuals with respect, fairness, and courtesy.
- Support and encourage a safe and positive environment for all members and visitors.
- Refrain from any form of bullying, harassment, or discrimination.
- Follow all club policies, AusCycling regulations, and relevant Australian laws.
- Respect the facilities and equipment provided by Northern BMX Club.

#### VISITOR Responsibilities

- Be mindful of the safety of yourself and others while on club grounds.
- Supervise children and those requiring assistance at all times.
- Respect the decisions of officials and club representatives.
- Report any concerns or safety hazards to a club official.
- Respect the rights and privacy of others.
- Avoid any disruptive or offensive behaviour that may interfere with club activities or the enjoyment of others.
- Dispose of waste properly and help maintain the cleanliness of the club grounds.
- Adhere to any posted signs or instructions provided by club officials.

#### PARENT AND GUARDIAN Responsibilities

- Encourage children to participate for enjoyment, personal growth, and sportsmanship.
- Set a positive example by showing respect to all participants, officials, and club representatives.
- Support the club's efforts to provide a safe and positive environment.



### VOLUNTEER AND OFFICIAL RESPONSIBILITIES

- Act in the best interests of the club, sport, and its members and visitors.
- Provide guidance and support to riders in a fair and impartial manner.
- Ensure the enforcement of club rules, safety standards, and fair competition.
- Maintain professionalism and respect when dealing with members, visitors, and external stakeholders.

#### Social Media and Public Representation

- When posting about Northern BMX Club on social media or other public platforms, do so responsibly and in a manner that reflects positively on the club.
- Refrain from posting offensive, discriminatory, or defamatory content.
- Avoid engaging in online conflicts or disputes that could harm the reputation of Northern BMX, or any other club or participant.
- Follow the club's Social Media Policy with regard to representing Northern BMX Club online.

#### Breaches

Concerns about a breach of the Visitor Code of Conduct can be reported at any time to the Northern BMX Club Committee. This can be done in person, by email, post, or by accessing the Northern BMX Online Reporting tool:

### NBMX Director Rhiannan Preston

president@nbmx.com.au PO Box 28, Mill Park, Victoria 3082 https://www.nbmx.com.au/reporting

#### **Records Management**

- **Documentation:** All reports of alleged policy breaches are documented and securely stored by the Northern BMX Club Committee.
- **Privacy:** Confidentiality and privacy for all members and involved parties are maintained in accordance with relevant legislation.

#### COMMUNICATION

Northern BMX Club is committed to transparent communication and ensuring that all members understand their role in maintaining a safe, fair, friendly, and inclusive environment. We will communicate our policies and procedures through various channels:

- Website: Our Policies, Procedures, and Codes of Conduct are readily accessible on the club website.
- **Signage:** Posters and information containing rights and responsibilities are displayed prominently throughout the club's facilities.
- Newsletter: Regular updates and reminders about policies are included in our club newsletter.
- **Meetings:** Policy review is a standing agenda item at regular director meetings, ensuring ongoing discussion and review of our practices.

### GLOSSARY

AusCycling: The national governing body for BMX in Australia, setting standards and regulations for clubs and members.

Breach: A violation of the Code of Conduct or AusCycling policies.

Bullying: Repeated aggressive behavior intended to harm or intimidate others, including verbal, physical, or emotional abuse.

Club Committee: The governing body of Northern BMX Club responsible for overseeing club operations and addressing policy breaches.

Club Members: Individuals who have registered and paid membership fees to participate in Northern BMX Club activities.

Club Policies: Specific rules and guidelines established by Northern BMX Club to govern its activities.

Code of Conduct: A set of behavioral expectations and responsibilities for all members of Northern BMX Club.

Coaches: Individuals responsible for training and guiding riders at Northern BMX Club.

Communication: The exchange of information between club members, expected to be respectful and constructive.

Defamatory Content: False statements that harm the reputation of an individual or the club.

Discrimination: Unfair treatment of individuals based on factors such as race, gender, religion, or ability.

Disputes: Disagreements or conflicts that can arise between club members or with external stakeholders.

Enjoyment: The positive experience and pleasure derived from participating in BMX activities.

External Stakeholders: Individuals or organizations outside of Northern BMX Club, such as sponsors or other BMX clubs.

## GLOSSARY (CONTINUED)

Fairness: Treating all individuals equitably and providing equal opportunities for participation and development.

Guardians: Individuals who have legal responsibility for a junior member, typically a parent or caregiver.

Harassment: Any unwelcome conduct that creates a hostile or intimidating environment, including verbal, physical, or emotional abuse.

Inclusivity: Creating an environment where all members feel welcome, valued, and respected, regardless of their background or ability.

Integrity: Maintaining high ethical standards and acting honestly and responsibly in all club-related activities.

Junior Members: Club members under the age of 18.

Offensive Content: Material that is likely to cause offense or insult to others, including discriminatory or hateful remarks.

Officials: Individuals responsible for managing and officiating BMX events and activities.

Online Conflicts: Disagreements or disputes that occur on social media or other online platforms.

Parents: The guardians or caregivers of riders participating in Northern BMX Club activities.

Personal Growth: The development of individual skills, abilities, and character through participation in BMX.

Positive Environment: A welcoming and supportive atmosphere that encourages participation and enjoyment.

Public Representation: How club members present themselves and the club in public and online settings.

Respect: Treating all individuals with courtesy and consideration, valuing their contributions and perspectives.

# GLOSSARY (CONTINUED)

Rider: An individual participating in BMX activities at Northern BMX Club.

Safety: Ensuring the physical and emotional well-being of all members during club activities.

Safety Gear: Protective equipment worn by riders to minimize the risk of injury, including helmets, gloves, and pads.

Safety Guidelines: Rules and recommendations for safe participation in BMX activities.

Social Media: Online platforms used for communication and sharing information, including Facebook, Instagram, and Twitter.

Social Media Policy: Specific guidelines for using social media when representing Northern BMX Club.

Sportsmanship: Exhibiting fair play, respect for opponents, and positive conduct both on and off the track.

Stakeholders: Individuals or groups with an interest or involvement in Northern BMX Club, including members, officials, volunteers, and sponsors.

Supervision: The oversight and guidance provided to ensure the safety and well-being of junior members during club activities.

Supportive Community: A welcoming and inclusive environment where members feel supported and encouraged.

Visitors: Any person who attends, engages in, spectates, or otherwise is involved in Northern BMX Club activities or events.

Volunteers: Individuals who contribute their time and effort to support Northern BMX Club activities without receiving payment.



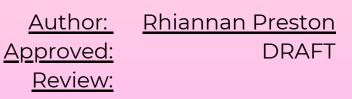
#### **Northern BMX Director - Rhiannan Preston**

president@nbmx.com.au Report a Policy Breach Matter: https://www.nbmx.com.au/reporting

#### **Sport Integrity Australia**

Safe Sport Hotline - 1800 161 361

Make an Integrity Report https://www.sportintegrity.gov.au/contact-us/make-an-integrity-complaint-or-report



www.nbmx.com.au